



## Fire & Ice Lodging

### **Guest Accommodations Policy:**

Our guest apartment, common areas and the grounds are entirely nonsmoking, in consideration of all our guests, wildlife and our fragile environment. We appreciate your cooperation.

Check-in time is 2pm, however you are welcome to arrive earlier if your plans permit and enjoy the grounds. Check-out time is 11am; late departures can often be accommodated, however please make prior arrangements if you need to depart after 11am.

Many amenities are available for free: These include binoculars and spotting scope, 2 adult size bicycles (deposit required), books, magazines, games and puzzles.

### **Reservation and Cancellation Policy:**

Overnight reservations are requested at least 14 days prior to your arrival. Please note that many reservations are made 6-12 months in advance during peak periods, holidays and special events, so we recommend you book as early as possible to secure your first choice availability. Unless the reservation has been confirmed, all quoted rates subject to any rate changes.

Reservations must be secured by credit card or personal check in the amount of a deposit of 1/2 of your stay, or the first nights' lodging, whichever is greater. The balance will be billed upon your arrival. Cancellations may be made up to 14 days prior to arrival with full refund. Cancellations 13 days or less prior to your scheduled arrival will be **charged 1/2 of the deposit amount**. Day of arrival cancellations, no-shows and early departures will be charged for the entire reserved stay unless the room nights can be rebooked.

Fire and Ice Lodging IS THE PERFECT GETAWAY FROM THE DEMANDS OF THE OUTSIDE WORLD...HOWEVER, WE UNDERSTAND THE REAL WORLD SOMETIMES INTRUDES. WE REGRET WE CANNOT PROVIDE FULL REFUNDS FOR LAST MINUTE CANCELLATIONS.

A **2 night minimum** is required in summer season and during holidays and special events.